



# NORTH WALSHAM TOWN COUNCIL

## Website Accessibility Statement

Adopted by the Council at its meeting held on 29.9.20

### Website Accessibility Statement

This accessibility statement applies to North Walsham Town Council's website.

This website is run by North Walsham Town Council. We want as many people as possible to be able to use this website. For example, that means you should be able to:

- change colours, contrast levels and fonts
- zoom in up to 150% without the text spilling off the screen

We've also made the website text as simple as possible to understand.

[AbilityNet](#) has advice on making your device easier to use if you have a disability.

### How accessible this website is

We know some parts of this website are not fully accessible:

- the text will not reflow in a single column when you change the size of the browser window
- you cannot modify the line height or spacing of text
- most older PDF documents are not fully accessible to screen reader software and some very old documents are in Word rather than PDF format
- some of the documents relating to the year-end accounts are scanned documents and therefore not accessible
- the Contact magazine is produced by an outside body and is not fully accessible
- the advert from WIX at the top of the screen contains poor contrast
- there are two grant application forms on the website, one for grants from the Parish Council and one for grants from Saxlingham United Charities. Both are included in PDF and Word format

### Feedback and contact information

If you need information on this website in a different format like accessible PDF, large print, easy read, audio recording or braille, please contact [info@northwalsham-tc.gov.uk](mailto:info@northwalsham-tc.gov.uk)

### Reporting accessibility problems with this website

We're always looking to improve the accessibility of this website. If you find any problems not listed on this page or think we're not meeting accessibility requirements, please contact [info@northwalsham-tc.gov.uk](mailto:info@northwalsham-tc.gov.uk)

## Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the ‘accessibility regulations’). If you’re not happy with how we respond to your complaint, [contact the Equality Advisory and Support Service \(EASS\)](#).

## Technical information about this website’s accessibility

North Walsham Town Council is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

## Compliance status

This website is partially compliant with the [Web Content Accessibility Guidelines version 2.2 AA](#) standard, due to the non-compliances listed below.

## Non-accessible content

The content listed below is non-accessible for the following reasons.

### **Non-compliance with the accessibility regulations**

Some of our PDFs and Word documents are essential to providing our services. For example meeting and policy documents. All documents published from September 2020 onwards are accessible PDFs wherever possible.

The accessibility regulations [do not require us to fix PDFs or other documents published before 23 September 2018](#) if they’re not essential to providing our services. For example, we do not plan to fix old meeting documents such as agendas and minutes.

## Preparation of this accessibility statement

This statement was last reviewed in February 2026

This website was last tested on 1<sup>st</sup> February 2026 when we tested all pages.